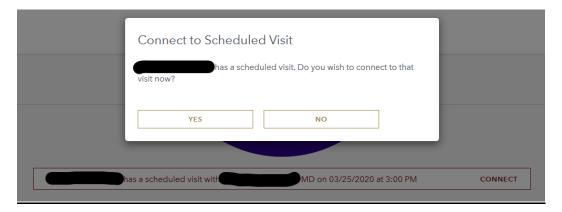


How to Prepare for your Catholic Health Video Visit

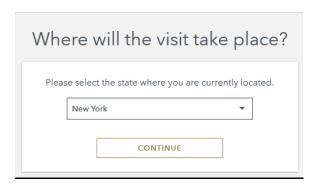
After you speak with your provider / provider's office and they have scheduled your telehealth visit, you will receive an email confirmation.

Patients will receive a reminder 24 hours and 1 hour before your appointment. You should login to your Catholic Health Video Visit app 15 minutes before your appointment time to ensure connectivity is working and you are ready for the visit.

When logging in before the visit you will be asked if you want to connect to your visit. Click YES.

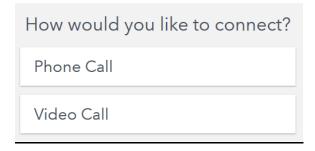


Click CONTINUE

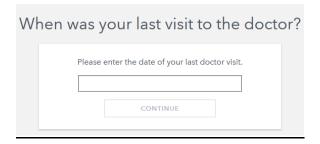


Be sure to choose VIDEO CALL

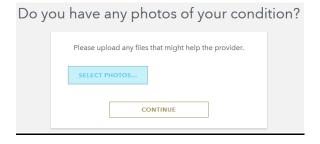




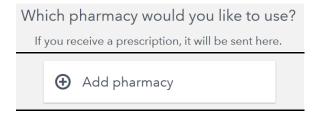
Enter your last visit date



Here you can upload any relevant photos

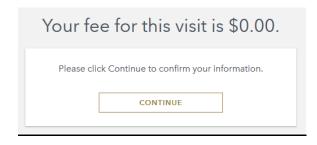


Choose your pharmacy or add one if needed



Confirm your visit fee is \$0.00

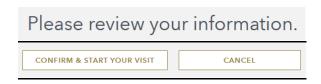




Check the box to Consent and click CONTINUE



Review your information and click CONFIRM & START YOUR VISIT



You will then enter the virtual waiting room. This lets your provider know you are ready to be seen and they will be able to connect to the visit. Click OK when asked if you are ready to connect with the provider.