# **Urgent Medical Matters:**

Please do not use to send any messages requiring urgent attention. For urgent medical matters, contact your doctor's office or call 911, if needed.

### Forgot Username

Click on the "Forgot Username" link located under the "Sign In" button. Enter your first name, last name, date of birth and zip code. Click the "Submit" button and your username will be sent to the email address on file.

## **Forgot Password**

Click on the "Forgot Password" link located under the "Sign In" button.

Enter your Catholic Health MyChart username, date of birth and zip code. If you have set up security questions, answer as appropriate. Once answered correctly, you will be able to rest your password.

After 5 attempts your account will be disabled.

## FAQs & Patient Guide

Please see FAQs and Patient Guide links located at the bottom of the screen for additional information.

## **Technical Support:**

Please contact Catholic Health MyChart Service Desk at 631-465-6100 for assistance.